



Premier Banks

Getting Started with Premier Mobile Banking

Enroll in Online Banking

1. Contact the Product Support team at (651) 855-1162 or call your local branch to obtain an enrollment form.
2. Access Online Banking with your selected Username (User ID) and create your password.
*****Your User ID and password will be the same for Online Banking and Mobile Banking.**

Install Your Mobile App

1. Go to the app store on your phone or tablet
2. Search **Premier Banks of MN**
3. **You must select the app that corresponds to the bank location at which your account is held. See our locations listed below.**

	Premier Banks of MN - MW Premier Banks of MN Mobile		Premier Banks of MN - MN Premier Banks of MN Mobile
Maplewood Charter Locations		Minnesota Charter Locations	
Andover Blaine Hugo Maplewood Osseo Roseville White Bear Lake Woodbury		Albertville Bloomington Faribault Farmington Hastings Monticello Northfield Owatonna Rochester 37th Street Rochester Downtown Rochester Green Meadows Rochester N Broadway & 37th Street	

4. Download the corresponding app and the icon will appear on your screen.
5. Open the App on your mobile device.
6. Type in your User ID and Password (this is the same as your Online Banking Username and Password).
7. The system will present a list of available phone numbers from your Online Banking profile.
8. Select a number and then select Continue. At this time, a text message is sent to the device.
9. A screen will appear asking for a Security Code. Enter the code obtained from the text message. Select Continue.
10. Read and agree to the Terms and Conditions.
11. Enter your phone number to enroll in Mobile Banking.
12. Access your mobile friendly account information. View account balances, search recent account activity, view pending transactions, pay bills, transfer between accounts, make mobile deposits.

Contact Us

If you have any questions or concerns, please contact your PB Product Support Team at **651-855-1162** or **mobile@premierbanks.com**.



Premier Bank NMLS# 403178
Premier Bank Minnesota NMLS# 403214

Deposit a Check with the Premier Mobile Banking App

1. Log into Mobile Banking
2. Tap the icon and then **Deposit a Check**
3. **Select Account**
4. Click **Continue**, review the **Notice** of terms and conditions, and click **Continue** again
5. Endorse your check with **For Premier Bank Mobile Deposit Only** and Your Signature
 - a. Include the **Business Name** in the endorsement if the check is payable to a business

Please Note: Improperly or partially endorsed checks may be declined
6. Place the check on a flat, clean, dark surface
7. Tap **Front Check** and take a photo of the front of your check as instructed, making sure to align the corners of the check by using the guides on the screen
8. Flip the check, tap **Back Check**, review the Mobile Endorsement requirements, click **Continue** and take a picture of the back of the check
9. **Amount** – Enter the amount of the check
10. **Email Receipt To** – Enter your email address
11. **Submit the Deposit** by clicking **Continue** in the upper right corner of your screen
12. Watch your email for two notices
 - a. The first will let you know Premier received your item
 - b. The second will let you know if the item was accepted for deposit or declined

Premier Bankers Care about your Security

Premier Mobile Security Features

- No account data is stored on your phone
- Access will be locked after a limited number of unsuccessful log-in attempts
- Out of Band Authentication – A single-use security code will be sent to your phone via SMS text at the time of new device activation
- Device ID – A behind the scenes process recognizes only those devices that you have previously enrolled
- Session will time out after inactivity

Information Needed to Expedite Mobile Banking Questions

- You will be asked to provide your name
- Online Banking user ID
- Time and date of the problem
- And or a description of the error and if possible, a screen shot of the error
- Mobile device model (i.e. iPhone® 13), wireless carrier
 - Available on iPhone® and Android™ apps.
 - iPhone® is a federally registered trademark of Apple Inc. Android™ is a trademark of Google Inc. Apple Inc. and Google Inc. are not Equal Housing Lenders or Members of the FDIC.

Need Help with Mobile Banking?

- Contact your local Premier Bank using the Locations link on www.premierbanks.com
- Contact the Product Support team at (651) 855-1162 or mobile@premierbanks.com